

As the healthcare community moves toward value-based payment, BreakThrough Physical Therapy is proud to present its Scorecard. Five years in a row, every six months, we provide a scorecard to assure our referring providers and our patients they can count on us to provide long-lasting outcomes without surgery, medication, or diagnostic imaging.

Outcomes matter to us. Let us prove it to you and your patients.

BreakThrough Quality Scores

	Definition	BTPT	Benchmark	Benchmark Comparison	Comment
Clinical Excellence					
Clinical Effectiveness	Exceptional Performance Threshold*	76+	75	Exceeded	In light of Medicare's recent requirement that outcomes reporting reflects all types of payment sources (not just Medicare patients), we have adopted Medicare's Merit-based Incentive Payment System (MIPS). All clinics with 2019 data exceeded the exceptional performance threshold (EPT) of 75 points.
Cost per Episode	Average Total Paid per Episode**	\$985	\$3,171	69% lower	Workers Comp Research Institute, 21st Edition, 2020 North Carolina payment per PT/OT claim
Board Certification	American Board of Physical Therapy Specialists offers board certification in 9 specialty areas	42%	10%	4.2x greater	Benchmark = All U.S. PTs

Service Expectations

% of Patients Who are Former Patients or Their Friends and Family	33%	30%	10% greater	Benchmark = Internal word-of-mouth goal
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Empathy and Compassion

Called to Care Scores for your therapists* Benchmark: 45.48 (CARE Survey Baseline)

	BTPT	% of Benchmark
Apex	48.88	107%
Cameron	49.02	108%
Cary - Amberly	47.94	105%
Cary - Pediatrics	49.04	108%
Cary - Preston Corners	48.06	106%
Durham	48.84	107%
Fayetteville - Ramsey Street	48.98	108%
Fayetteville - Village Drive	48.63	107%
Fort Lawn, SC	48.91	108%
Greensboro - Braxton Lane	48.70	107%
Greensboro - Yanceyville Street	48.71	109%
High Point	48.87	107%
Indian Land, SC	48.87	107%
Kernersville	48.44	107%
Morehead City	49.51	109%
Oxford	46.94	103%
Raleigh	47.43	104%
Wake Forest	48.18	106%
Waxhaw	49.18	108%
Winston-Salem	49.84	110%

*See back for explanations and location information. **Includes insurance and patient responsibility. Last Updated January 2021

EXPLANATIONS

Merit-based Incentive Payment System (MIPS)

BreakThrough began incorporating third party outcomes scoring in the 2007. In light of Medicare's recent requirement that outcomes reporting reflects all types of payment sources (not just Medicare patients), we have adopted Medicare's Merit-based Incentive Payment System (MIPS) across all our clinics. To drive quality improvement activities and ensure that our patients are receiving the best possible care, BreakThrough uses Keet Outcomes™ to monitor MIPS reporting.

Preliminary results show top outcomes scores for our clinics, despite 9-month lags in each annual reporting period. Our clinics are exceeding the data completeness threshold of reporting on 70% of eligible patients during 2020, and all clinics with 2019 data exceeded the exceptional performance threshold (EPT) of 75 points.

Keet is powered by Intermountain Healthcare's Rehab Outcomes Management System (Intermountain ROMS), the premier clinical outcomes registry and quality reporting system for physical and occupational therapy. Intermountain ROMS is backed by 18 years of experience and 10 years of peer-reviewed research published in such journals as Spine, Archives of Physical Medicine and Rehabilitation, Journal of Arthroplasty, JOSPT and PTJ. Intermountain Healthcare is a leading innovator in value-based care delivery.

Called To Care

Called to Care ensures that BreakThrough staff fosters an atmosphere of compassion, empathy, and service. The program uses a validated CARE Measure to track progress and compare results to a database of other healthcare providers. BreakThrough consistently scores in the 95th percentile when it comes to listening and communication. The Baseline score is based on contributions from 8,585 CARE providers from caremeasure.org.

Refer your patients to one of our convenient locations today.

Looking for the BreakThrough clinic closest to you?

Follow these three easy steps to find us!

- 1 Visit **BreakThrough-PT.com**
- 2 Click **Locations**
- 3 Enter your zip code or town to see which of our locations is most convenient for you!

